SOUTH AFRICA

PROJECT DESCRIPTION:
VETERINARY AND WILDLIFE GAME CAPTURE CONSERVATION IN THE LIMPOPO PROVINCE

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**WELCOME TO YOUR TRAVELLERS PROGRAMME!**

I hope you’re looking forward to it – you’re embarking on a wonderful experience that you’ll remember for the rest of your life. Your Travellers In-Country Representative is looking forward to welcoming you and so are the people on your project. We all wish you a comfortable and safe journey.

**BRIEF SUMMARY OF WHAT’S INCLUDED ON YOUR PROJECT**

### What's Included:

- Airport Pickup & Transfer from Polokwane Airport. Please speak to your Project Coordinator for more information on where and when to arrive.
- Accommodation: You’ll stay in the communal house on the reserve.
- Food: Food is mostly prepared for you and is a mix of African and International dishes.
- Project Transportation: Project vehicles are used for travel to-and-from your project.
- Training: Orientation & induction. Additional informational material (as appropriate).
- Support: Pre-departure helpdesk, local in-country team and 24hr emergency support.
- Return Transfer to Polokwane Airport

### What's Not Included:

- Flights
- Travel Insurance
- Visas (if required)

**Duration:** From a minimum of 4 weeks.
Start Dates: Available from beginning March to the end October.

- IMPORTANT – Mobile / Cell Phone is a requirement for this Project! South African SIM card for unlocked phone can be purchased at Johannesburg and Cape Town airport very cheaply with a passport.

THE TRAVELLERS WORLDWIDE AND VISION AFRICA PARTNERSHIP
Travellers Worldwide works together with Vision Africa who run this project and who will look after you during your placement. We have been working with Vision Africa for many years and they have hosted many of our volunteers.

ON ARRIVAL

IMPORTANT: The project is situated about two and a half hours drive from Polokwane Airport, which is where you will arrive/depart from. Due to the distance please note the following:

- Arrival and departure days are on the 1st and 3rd Friday of every month.
- For arrival, your flight must arrive into Polokwane no later than 14:30.
- On your departure day, your flight must depart no earlier than 10:00.

When you arrive you will be welcomed at the airport by Anthony, your Travellers In-Country Representative and Project Director, his wife Emma, or one of the project’s designated drivers, who will then take you to your project and accommodation.

N.B. If you arrive on one of the earlier flights before 14:30, you may have to wait several hours as collection is usually done at 14:30. Therefore if no one’s there to meet you when you arrive; don’t panic! Someone will be coming to collect you; you might however want to bring some reading material while you wait. If you have any concerns about this, please contact us before you depart.

During the first few days of your stay you will be given a general orientation, so that you can learn about the local area and useful information such as how to get around etc.

You will also receive an induction at your project; this will generally take place within a day or two after your arrival. Your induction will give you a chance to meet the people at the project, familiarise yourself with the journey to-and-from the project, get a feel for the project and see the type of work you may undertake.

As well as our own (Travellers Worldwide) Terms & Conditions, Vision Africa has their Personal Indemnity form which you will be provided on arrival, discussed further by Vision Africa and asked to sign. However, in the meantime to make you aware, please see ‘Additional Documents’ of this book for a copy. Please note these are subject to change.

If after receiving your induction you are still a little bit unsure about certain aspects of your project, please don’t hesitate to ask your Travellers In-Country Representative and/or your Project Supervisor.

STAFF
Anthony and Emma who are based at Umkwali Game Lodge will be the people in charge of your placement. Sharon our Travellers Manager is based in Knysna which is situated in the Western Cape. You are also likely to be working with a variety of other staff during your day to day activities. Anthony and Emma live and work on the reserve.

Photo: (from the left) Antony, Emma, Sharon and Charlie and Tiger (Anthony and Emma’s two children).

YOUR PROJECT: A BACKGROUND
This project is based around the Limpopo province, in Northern South Africa and the majority of you will be accommodated at Umkwali Game Lodge a wildlife reserve near Alldays. The reserve itself will give you the opportunity to see some or all of the great variety of species living there.

The reserve is situated close to several rural communities with no permanent access to proper vet care for domestic livestock and dogs etc.
The reserve also dedicates much of their time, free of charge, to help wildlife conservation projects and charity organisations working with animals in their area.

**LOCATIONS**

Umkwali Game Lodge is based in a rural location, roughly 50km from Alldays (the nearest town.) The staff at the reserve will normally make at least one trip a week into town, which you’re welcome to join. If you wish to arrange extra trips, the staff at the reserve will be happy to help (normally at an additional charge).

It’s extremely important to remember that South Africa is vast, really vast and can take hours to travel from one place to another. This means travelling great distances to go from one place to another, for example just travelling from the Umkwali Game Lodge to Alldays (the closest town) takes about one hour.

*It’s essential to be prepared that most of your time on this project will be on the road!*  
This means on a typical day you might spend half your day travelling along bumpy dusty roads for just a few hours on the actual project activity. Unfortunately there is little that can be done about this, and is simply part of the environment that you will be working in. Therefore, it’s important to embrace this part of the programme and enjoy travelling through this truly stunning African landscape. Time on the road is also a great opportunity to talk with and learn more from the people you are working with.

The maps below should hopefully give you a better idea of the distances and travel time you are likely to encounter during your placement.

Although you will be based at Umkwali Game Lodge, which boarders Botswana, you are likely to travel to other lodges and reserves during your placement. You might even find yourself working in another province in a different part of the country. On rare occasions; volunteers have even gone into Botswana. On certain occasions work can happen in the north east of South Africa (east of Musina,) which is considered a high risk *malaria area*. Unfortunately due to the nature of the project we are unable to tell you which places you be visiting, as this will depend what is happening during the time you are there. It is however important that you tell your doctor/travel clinic and travel insurance that you may be travelling to other regions during your placement.
DRESS CODE – ON YOUR PROJECT

Your appearance is very important and its vital that you are dressed appropriately and that you maintain your appearance. Long trousers and loose-fitting long sleeved t-shirts/shirts are advised to protect you from getting scratched whilst out in the bush. Bring several sets with you. Clothes (and your rucksack) should be natural colours that you might expect to find in the field i.e. khaki colours etc. Try to avoid fabrics that make a lot of noise when walking. Consider some materials that draw the moisture away from your body, helping you to stay dry.

YOUR WORK

This project will not only give you the opportunity to experience and witness some extraordinary sights, but also learn a great deal about African wildlife and work with the local community.

This project offers a variety of opportunities including veterinary experience, game capturing, and community work. You might also get involved in other conservation related fields including wildlife monitoring. The amount of time you will have in the areas will vary depending on the time you are there, and the work happening.

As mention, although you will be based at Umkwali Game Lodge, you will be working around the region on different reserves and locations, with the possibilities of travelling to other provinces across the country.

It is however, important to remember that this project is based around wildlife on the reserves and is therefore subject to many influencing factors that are out of the control of the management. Weather will play an important part, as will the animals themselves and their movements. The vet or other conservation experts might urgently be needed elsewhere to deal with an event and may leave and not be available for periods of time – these are just some of the events that may influence the content of your placement. Please be aware that these are beyond our control and therefore we cannot be held responsible for any time you may feel has been lost.

Your role and the types of work/activities you are given may vary and may depend on various factors such as those mentioned above and on what's required at the time you are there. The items/areas mentioned below are examples of what you may or are likely to be able to participate in:

Veterinary experience:
Vision Africa work with a number of veterinarians, all of whom are very well established. This part of the programme will give you a taste of assisting a wildlife vet and conservation experts in their day to day activities. You will have the opportunity to accompany the vet and help them on their wide range of different duties. You might assist a vet with the diagnosis and treatment of various injuries, conditions and diseases of animals, monitoring the animal's health and providing support to the vet. However, this will depend on the wildlife vet you join and what is happening at the time you are there. Veterinary procedures can range from operations in the field to working on livestock or within specific wildlife breeding facilities, and due to the isolated environment you may also be involved in assisting domesticated animals in certain cases.

Many vets work alongside the game capture providing experience which is essential when darting animals because of the specialised drugs used. Normally you'll assist with the immobilisation and ensuring the animals being treated are comfortable as well as monitoring their conditions, before the animal is transported.

Other work includes treating domesticated animals either belonging to the reserves, farms or people living in the local communities. These domesticated animals are often at risk to the dangers associated in the rural South African environment, such as attacks by wild species including snake bites.

Farming is a major part of the South African economy, and depending on the vet you are placed with, you may find yourself assisting with management, vaccinations and diseases controls. Some of the vets are working with pioneering technology like ultrasounds and other procedures and therefore, a unique learning opportunity.

Other opportunities can include going out on emergency call-outs to assist in many different situations. The call-outs do happen often, but obviously cannot be guaranteed as they are unplanned events and can be very exciting.

Game capturing:
Game captures, are a regular occurrence between March to October. You will be working with a dedicated local team that specialises in capturing and relocating wildlife which is vital for wildlife conservation and management. Captures are done for a number of reasons and an essential part of managing the continued existence of wildlife in the region. Some of the objectives include restocking animals into new areas and also retaining the population and diversity of the local wildlife, through careful handling of general and endangered wildlife. Game capturing also has huge economic and employment benefits to the local community.

This will also give you a unique opportunity to the reality of conservation in the region as well as the long term objectives they are working towards to ensure a positive impact to both wildlife and local communities. You will have
the opportunity to get much closer to the animals than would normally be possible, as well as being able to observe their behaviour and movement.

Although captures are regular during the dry winter period it is often subject to the weather, especially the wind, and the animals themselves, so patience and flexibility is essential.

**Community work:**

Vision Africa is working with the local community to help preserve and protect the local environment and endangered wildlife from major problems in the region, such as illegal hunting.

Each week you will be helping on a local community project for a few hours. Most of the community work is done at the local town Alldays. Work might include helping at the local school or community centre where many past volunteers have run special workshops and classes about the local environment and wildlife. Other projects have also included the building of a football pitch and community centre which has helped create employment as well as social sports and recreational activities.

These activities have been successful in helping Vision Africa build and develop stronger and greater relations with the community, which is having a massive benefit on both the people and the wildlife.

**Wildlife Monitoring:**

On certain occasions you may be involved in wildlife monitoring and surveillance with a team member. This might include tracking and locating a particular species, mapping the sightings; collecting data; setting up camera traps or assisting with ongoing game counts. This part of the programme will give you the opportunity to observe the animals in their natural habitat.

**Important!**

**Working with a vet:**

Due to the environment and the nature of this work we are unable to tell which vet and what work you will be doing until you get there. The amount of time you have with the vet and what times you will be working with the vet can also vary. For example you may have one or two intense weeks working with a vet, while the other time will be spent on other activities like game capture, or on other occasions you may find that your time with the vet could be scattered throughout your stay, whilst participating with the other activities.

**Helicopter rides:**

Helicopters are commonly used during game captures and darting. While you’re on your placement, you may be invited to ride on the helicopter while work is being carried out. This helicopter work includes extremely demanding and dangerous manoeuvres, needed to keep close track of the animals. Also, Travellers has no control of this element of the work as helicopter trips are conducted by third party suppliers. For this reason, unfortunately, Travellers and the project cannot sanction or agree to you taking part in these helicopter rides and they are not part of your project.

However, we do understand that the opportunity to participate in a helicopter ride is an attractive one and, therefore, if you do decide to accept the invitation to go on the helicopter, please be aware that this is solely at your own risk and responsibility and that both Travellers and the Project assume no responsibility for your safety.

It’s also possible that you may be invited to take part in a pleasure ride and not a work-related helicopter trip – unfortunately, the same conditions regarding responsibility apply.

Please be aware that should you choose to ride the helicopter, you are responsible for your own safety and insurance and we strongly recommend that you check with your insurance prior to departure on your programme as to whether you would be allowed to participate in this activity.

**DAILY SCHEDULE**

As with all wildlife projects, it is virtually impossible to determine what will happen on any specific day, as much of the work is determined by the needs at that time, like for instance emergency call-outs (which obviously cannot be planned) and game captures for inoculating animals, which are sometimes planned only a day in advance! The game captures require veterinary attention for darting (done by the vet only), immobilisation and inoculations. The vet will often get you involved with giving the sedation and inoculation shots. You will also be expected to assist the vet in various veterinary tasks when requested.

Your placement experience is up to you and how much initiative you use. By getting fully involved, asking questions and assisting the vet with whatever is required, will gain you a very rewarding learning experience!
You will normally have Saturday and Sunday free, especially when based at Umkwali Game Lodge. On these days there will be no project work; due to the isolated location there is normally little to do and you will be expected to keep yourself occupied. Most volunteers use this time to wash clothes, go through photos, read books or catch-up on some rest. It is therefore, important that you bring anything that will keep you occupied during your free time.

However, as mentioned it virtually impossible to determine what will happen on any specific day and on some occasions you may be find yourself working Saturday and Sunday, which is why it essential to be flexible.

YOUR ACCOMMODATION

You will be living on the reserve, in one of their lodges with running water and electricity. On some occasions you might even stay in one of the tents. The accommodation has been designed specifically to ensure that volunteers are as close to Vision Africa as possible. Evening entertainment is usually based around board games, playing cards and socialising around the campfire.

While travelling away from the reserve (Umkwali Game Lodge), accommodation can vary greatly depending on where you go, such as sleeping on the floor in sleeping bags. Although Vision Africa and their staff will always make sure you’re as comfortable as possible, you must be ready to rough it when required and don’t forget to bring your sleeping bag.

Internet/Mobile reception: While there is no Wi-Fi at the accommodation, there is limited Wi-Fi in the communal area. There is also an internet cafe at Alldays, which you will have the opportunity to visit at least once a week. The mobile reception is not the best, but there are areas on the reserve where reception can be obtained for calls and SMS’s. If you have an internet enabled phone, the GPRS or Edge reception can be used to access the internet.

Laundry: There is no laundry facility available on the reserve and all volunteers do hand-washing of clothing.

Important: Dogs, cats and even a Crocodile farm (next to one of the volunteer lodges) live around the accommodation. The dogs especially can get excited when seeing people; also as you will be living on a wildlife reserve you will likely see other animals including reptiles and insects. If you have a problem with any of this please notify us immediately.

YOUR FOOD

Food is most often prepared for you and is a mix of African and international dishes. Sometimes you may be required to help out with meal preparation, which is a great opportunity to show off your culinary skills from your home country!

You will need to prepare your own breakfast and is normally basic including toast, spreads, cereals, tea and coffee.

EQUIPMENT CHECKLIST

The list of items given below is a general list of items and is provided as a guide only. If you are in anyway unsure what you should or shouldn’t be taking with you, please speak to your Project Coordinator.

Remember - be sure to speak to them before going off and spending lots of money on potentially needless equipment.

Please remember to also read the ‘Packing List’ as detailed within your Travellers’ Country Fact File.
### Rain coat
| No | Yes |
### Jacket
| Recommended | Yes | No |
### Long thick trousers (pants)
| Yes | No |
### Daypack
| Small Rucksack | Yes | No |
### Powerful torch/head lamp
| Required | Yes | Yes |
### Pocket knife
| Yes | Yes |
### Mosquito net/repellent
| Highly recommended | No | Yes |
### Sleeping bag
| Required – good one for winter | Yes | Yes |
### Warm sleeping clothes
| Yes | No |
### Rehydration sachets
| Recommended | Yes | Yes |
### Personal Medication
| Including for headaches | Yes | Yes |
### Band aids
| Yes | Yes |
### Towel
| Required | Yes | Yes |
### If on special diet e.g. wheat free, gluten, protein shakes
| Bring any special items | Yes | Yes |
### Malaria tablets
| Please contact your doctor or travel clinic for more information | Yes | Yes |
### Camera, binoculars
| Optional | Yes | Yes |
### Alarm clock
| Yes | Yes |
### Adapter plugs
| Yes | Yes |
### Batteries
| Yes | Yes |
### Toiletries
| Yes | Yes |
### Ipod / MP3 player
| Optional | Yes | Yes |
### Games, books, a pack of cards etc.
| Optional | Yes | Yes |

**Items Better Left At Home**

Any unnecessary high value items such as expensive jewellery & watches.

* Winters are normally dry running between March – October. Summers are normally wet.

### GETTING THE MOST OUT OF YOUR PROGRAMME

The way of life is very different to that of your home country. It is important to be patient whilst on your programme. Having a positive ‘can do’ attitude will go a long way. Positivity, perseverance and being pro-active are also key if you want your programme to be a success. Don’t be afraid to ask if there is something specific that you’d like to get involved in. If you have any doubts at all, please speak to your Project Coordinator, they will be more than happy to assist you in making sure that your project is right for you and that its one that you’ll get the most out of!

### LANGUAGE

Whilst most projects have already had experience with receiving foreign English speaking volunteers, you may find that many people have a limited knowledge of English. If you are lucky enough to have some knowledge of the local language you will find it very beneficial on your project - but don’t be put off if languages aren't your thing! Try to learn at least a few basic phrases before starting your programme – it’s amazing how much a difference it can make even when it’s only please, thank you etc.

If you haven’t had much success in learning phrases before you go, you still shouldn’t worry – it’s often much easier when you are there. You’ll soon find that you’ve picked up the odd word and phrase and once you know one or two the rest tends to follow. Try to supplement any knowledge you do have with using other forms of communicating - sometimes you may need to think on your feet and utilise all your initiative to get your point across. You will soon start to find that you’re able to muddle through very successfully.

### DONATIONS

Where possible please avoid giving donations direct to individuals. This might seem a strange thing for us to say but we have found that giving donations can sometimes have unintended consequences, such as creating dependency and/or even causing frictions and disputes etc. If you would like to give a donation it is generally better to give the donation to the project, a group or organisation, the community etc rather than direct to an individual. This will also help to ensure that as many people as possible benefit from your gift. Please speak to your Project Coordinator for more information.

Items that would be very much appreciated include: Old laptops, cameras, mobile phones, printers, scanners etc. Quite simply, if you have room left in your luggage fill it up with anything that might be useful.
Some volunteers have contacted their airline, and after explaining the purpose of their trip, they've been given additional baggage allowance by the airline to allow them to take over equipment. If you are thinking of taking over some items with you why not give your airline a call and see what they can do for you.

Please don’t give cash donations where ever possible. If you would like to give a donation to a good cause then it is much better if you can purchase something that they will find useful. If you are considering giving money to a good cause please speak to us first, and if you would like us to, we will be happy to oversee the donation for you to ensure that the money is used as it was intended. Please speak to your Project Coordinator for more information.

**Wish List**

As mention Vision Africa do extensive work helping the local community including a school they have started.

- Women sanitary pads
- Books for children
- School stationary
- Old cell/mobile phones
- Old lap tops
- Gardening equipment.
- Sports equipment
- Clothes

Please feel free to contact us if you have any questions.

**PROGRAMME REQUIREMENTS**

On application for this programme we will ask you to provide us with a copy of your CV/Resume. Within your CV/Resume you should list and give details of any qualifications and/or experience relevant to your programme.

In addition to your CV/Resume, we may also ask you to provide a ‘Letter of Motivation’ giving explanation as to your reasons for wanting to take part in the programme and what you hope to get out of the experience.

The information you will provide to us will go to form the basis on which the project will make their decision as whether or not to accept you. You will therefore need to provide these items to us in good time. You will only receive confirmation of being accepted on to your programme once we have received confirmation from the project that they are willing to take you.

**QUALIFICATIONS**

If you are one of the lucky ones and you already have a qualification, or if you have some prior experience, then it will help and you will certainly be able to put it to good use on your placement. If you have a qualification relevant to your programme please take a copy of your certification with you as proof.

If you don’t have any qualifications or previous experience then don’t worry! The whole idea of Travellers is to provide help and assistance wherever possible and an amazing learning experience.

**HELP & GUIDANCE**

If you have any problems or, if you need any help or guidance, please don’t hesitate to speak to your Supervisor and/or a member of staff at your project. We have had many, many volunteers over the years and the vast majority have a wonderful experience on their programme – we have no doubt that you will also thoroughly enjoy your time on your project and in the country. You can also contact your Travellers In-Country Representative. Contact details are provided in your Country Fact File. Emergency contact details are also provided on the back of your ‘Volunteer ID card’.

**GENERAL RULES & REGULATIONS**

The following rules and regulations should be read in conjunction with the terms and conditions of your programme.

**Code of Conduct**

It is very important that your behaviour and conduct is in keeping with that which is considered to be acceptable. The following list is not exhaustive but is given as a guideline to how you are expected to behave and conduct yourself whilst on your programme.

✓ You Should:
Behave appropriately, with co-operation and with consideration for one another.

Treat everyone equally and with respect regardless of differing culture, ability, race, gender, age, religion, sexual orientation, disability or social class.

 Remain mindful of cultural differences.

Act in a manner which does not bring the project and / or Travellers into disrepute.

Abide by the rules and regulations of the project.

Take responsibility for your own safety and to look after yourself and your belongings, and to never put yourself at risk.

Act in accordance with the law of the land.

**You Must Not:**

- Damage or deliberately misuse any equipment / resources provided to you. This includes using equipment / resources responsibly i.e. avoiding wastage (e.g. turning off lights and water).
- Be under the influence of drugs or banned substances whilst on your programme. You must not be under the influence of alcohol whilst participating at your project – this includes being hung-over from the night before!

**Attendance & Punctuality**

These are serious programmes, it takes a lot of different people giving their time and energy to arrange each programme, so please don’t think that you can treat them casually –

- You will be expected to stick to the schedule that’s been arranged for you.
- You should make every effort to turn up in good time and to attend as scheduled.

Naturally this does not apply if you’re ill. See the section below on ‘Sickness’ for more details.

**Taking Time Off**

If you would like to take a day off from your project –

- You must first speak to your project and make a request for time off.
- When requesting time off – make your request as early as possible, giving the project plenty of advance notice. This is very important as the project will need to time to reorganize the work, rearrange your schedule, and they may also need to arrange for someone to stand in for you whilst you are off.
- If your request is turned down you should accept the decision gracefully. The project won't turn down your request without good reason. If your request is turned down you should not continue to pursue the matter.
- If your request for leave is accepted you should inform your Travellers’ In-Country Representative.

Please Note: You can only take time off from your project when you have received confirmation that your request has been accepted.

- Taking unauthorized time off and / or failing to turn up when scheduled, may lead to your programme being terminated without appeal and without recompense.

**Sickness**

If you are sick and unable to attend your programme –

- Please inform your project as soon as possible. This is very important as the project will need to time to reorganize the work / activity, and they may also need to arrange for someone to stand in for you whilst you are off. And if they can’t make alternative arrangements, they may be forced to cancel the work / activity – in which case they may need to let people know in advance.
- Please also inform your Travellers’ In-Country Representative as soon as possible. This is important as they may need to liaise with your project. And of course, they will be unable to help in anyway if they don’t know that you are ill.
- As soon as you can, let your project know when you think you will be well-enough to come back – this is important as it may take some time for all the necessary arrangements to be made ready for you to return to your project.
- Please note that if you persistently don’t turn up due to illness, you may be asked to see and doctor and / or be required to produce a doctor’s certificate confirming.
ADDITIONAL DOCUMENTS

Vision Africa Personal Indemnity Form

PERSONAL INDEMNITY

In seeking to participate on a tour / cheetah or elephant and rhino tracking safari conducted by Vision Africa Wildlife

I ____________________________
(full name)

residential address ____________________________

e-mail address ____________________________

I hereby warrant and acknowledge:

1. that my general health is good and there is nothing which renders me unfit to undertake a tour / cheetah or rhino and elephant tracking safari.
2. that I understand and appreciate fully the fact that there may well be risks, hazards and dangers involved to which I would be subjected, more particularly:
   • that there will not always be protection in the form of fences, buildings and vehicles in which to take cover, and that exposure to one or more of the following potentially dangerous animals, such as elephant, rhinoceros, cheetah, lion, hyena, buffalo, leopard, buck, warthog, bushpig, wildebeest, as well as poisonous snakes, spiders, insects and plants and other natural hazards may occur whilst on tour / cheetah or elephant and rhino tracking safari; that rivers and cliffs may contain bilharzia and sickness may result upon entry into such waters;
   • that I am aware of the hazards and distribution of malaria in Southern Africa, for example; you will be entering a “Malaria area” whilst in Zululand;
   • that I am aware of the potential dangers of exposure to the sun directly or indirectly and that serious sunburn may result from unprotected exposure.

I accept the above mentioned risks/hazards and I voluntarily assume the risk inherent in taking part in such tour / cheetah or rhino and elephant tracking safari and I together with my heirs, executors and administrators hereby release Vision Africa Wildlife, its officers, servants, agents and representatives, from any duty or care towards me, in connection with my participation in any tour, and from liability from all or any claims that could accrue to me or my heirs, executors and administrators arising out of my participation in the tour or in any related activities irrespective of whether such claim or claims arise through the negligence of any person, or from any of the risks, dangers or hazards inherent in an African tour or walking safari, or of any loss of, or damage to, any property from any cause whatsoever and I further indemnify and hold harmless associated persons against any claims however the same may arise.

Signed at ____________________________ this __________ day of ____________________________ 20___

(place)

________________________
(signature)

FEEDBACK & KEEPING IN TOUCH

Please remember to keep in touch throughout your programme to let us know how you’re getting on.

➢ Where we’ve asked you for your feedback, please do take some time out to let us know your thoughts – whether it’s simply an email asking how you are getting on or if it involves filling out one of our feedback forms. When providing your feedback please email your feedback to your Project Coordinator. You can also email your feedback to us at: info@travellersworldwide.com

➢ When you’ve been on your programme for approximately 2-3 weeks, we would really like to hear from you describing for us what ‘a typical day in the life’ is like for you whilst on your programme’. These reports are invaluable to us in that they enable us to continually expand and improve our projects, as well as being a source of additional information which can be very helpful to future volunteers.
WHY YOUR FEEDBACK IS IMPORTANT TO US

Feedback is extremely important to us as it is fundamental in helping us to develop our projects for both the short-term and long-term.

Whether you have just arrived at your placement or are on your way to the airport to catch your flight home, if you have any piece of information no matter how small and insignificant it is please get in contact with us whether it’s by phone, email or post. It really does help!

We really do appreciate hearing from you – so thank you very much!

PHOTOS & VIDEOS

If you take any photos and/or videos, and if you are able to email them to us, we’d love to see them. We’d also be delighted to enter one or two into one of our competitions. The competitions are run throughout the year with regular draws taking place so there’s a good chance of winning!

Have a good trip!